



**Repair & Replacement**

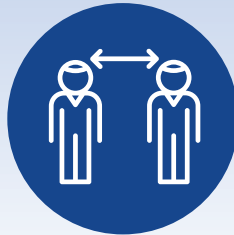
# COVID-19: Notice to All Customers

**NOVUS Glass has updated our operating procedures to ensure the health of our staff and customers.**

## Updated procedures in response to COVID-19



**NOVUS Glass staff will be sanitizing the interior of your vehicle before performing service.** After sanitization, all NOVUS Glass staff that handle the vehicle will be gloved.



**To adhere to social distancing, the lobby will be limited to only those customers whose vehicles are currently being serviced.** If you are waiting for service, we kindly ask you to wait inside your vehicle. We will come notify you when your vehicle is ready to be serviced. We have ensured that all lobby seating is 6 feet apart to adhere to social distancing guidelines.



**All store locations will be actively disinfecting all contact surfaces throughout the day to promote a healthy and clean environment for staff and customers.** Staff will also be washing their hands after handling payment and completing paperwork.

**By taking these measures, NOVUS Glass can continue to provide outstanding service to our customers while keeping the health of both the staff and customer paramount.**  
**We thank you for your cooperation.**